

Housing Procurement and Technical Support Programme



Project Overview

NWLDC required specialist procurement and technical consultancy support to deliver a wide-ranging housing improvement and decarbonisation programme across approximately 4,100 homes.

The programme includes multiple workstreams, such as retrofit consultancy, planned maintenance, asbestos removal, roofing, kitchens, and energy consultancy.

V4 Role

V4 Services, led by our in-house consultant, is acting as a client-side procurement and technical advisor, supporting the Council in developing specifications, managing procurement processes, and ensuring compliance with current regulations and best practice.

Scope of Support

- Development of technical specifications (aligned to 2023+ standards)
- Design and delivery of procurement strategies and tender documents
- Support through tender clarification and evaluation processes
- Coordination across multiple concurrent workstreams
- Ensuring alignment with regulatory and compliance requirements



V4 Approach

Given the scale and complexity of the programme, a structured and phased approach was adopted:

- Staggered Procurement Programme
- Avoiding internal capacity pressures by sequencing procurements effectively.
- Specification-Led Procurement
- Ensuring high-quality, compliant, and future-proofed specifications across:
 - External and internal refurbishment
 - Heating systems
 - Asbestos removal
 - Roofing and planned works
- Compliance & Best Practice Alignment
- Updating legacy specifications (June 2022) to reflect:
 - Current legislation
 - Industry standards
 - Net zero and decarbonisation priorities
- Client-Side Support & Governance
- Working closely with NWLDC stakeholders to:
 - Provide clear audit trails
 - Support decision-making
 - Ensure robust procurement governance

Outcomes and Progress

- Multiple procurements successfully developed and released to market
- Improved quality and consistency of technical specifications
- Strengthened procurement compliance and transparency
- Clear, manageable programme aligned to Council capacity and priorities

Key Strengths Demonstrated

- Expertise in public sector procurement and housing programmes
- Ability to manage complex, multi-lot workstreams
- Strong technical knowledge across housing refurbishment and retrofit
- Focus on risk mitigation, compliance, and delivery assurance