

**Addressing compliance risks, providing procurement, commercial and governance support across a programme of housing-related contracts.**



## Project Overview

V4 Services is supporting Tandridge District Council to address compliance risks identified through regulatory inspection, providing ongoing procurement, commercial and governance support across a complex programme of housing-related contracts.

The work focuses on establishing compliant routes to market, strengthening internal processes and supporting delivery through to tender and evaluation stages.

## The Commission

Regulatory findings identified non-compliant contracts requiring remediation.

There were limited fit-for-purpose specifications and constrained internal resource.

There is a broad and evolving programme with shifting priorities, with delays in stakeholder input and approvals impacting timelines.

There has been a need to ensure robust and defensible evaluation approaches for high-risk services.

Additional complexities including Section 20 consultation, TUPE and budget uncertainty.

# V4 Approach

V4 has:

- Provided ongoing procurement and commercial support across multiple workstreams
- Developed and agreed routes to market aligned to compliance requirements
- Delivered supplier engagement activity to inform approach and support market readiness
- Facilitated specification development workshops and supported drafting
- Undertaken spend analysis to improve budget visibility and inform procurement strategy
- Designed evaluation methodologies, including pass/fail and scored criteria
- Delivered evaluation training to support panel members and promote a consistent approach
- Continued to provide pragmatic advice and challenge to manage procurement risks

## The Outcomes

- Progression of key procurements, including Damp & Mould tender issued with 6 bids received
- Evaluation stage supported through training and structured moderation approach
- Improved consistency and confidence in evaluation processes
- Greater visibility of contract values and procurement pipeline
- Strengthened alignment between procurement, housing and finance stakeholders
- Programme continues to progress, with further procurements moving toward tender stage

## Key Successes

- Supported the Council in moving forward a complex and high risk procurement programme
- Delivered practical, hands on support across strategy, documentation and evaluation
- Enabled credible market engagement and response in a challenging environment
- Built internal capability through targeted training and ongoing support